

## Some specifics pertaining to Jerry Ciffone's practice

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Jerry Ciffone will initially screen all new teen clients through a conversation with the parent. If there is mutual agreement Jerry will proceed by having the parent and their teen read and sign consent forms. Among other understandings, all involved persons should understand that their participation in counseling with Jerry is voluntary and that consent by the parent or teen may be revoked at any time.

At this time Jerry is a contracted "in-network" provider with Blue Cross Blue Shield of Illinois, Cigna, ComPsych, and Humana, United Health/Optum Behavioral Health. If you are the subscriber to one of these insurance carriers Jerry will bill your insurer directly.

Your co-pay or any applicable deductible amount should be made at each visit. As an "in-network" provider, Jerry will provide a statement receipt for that transaction. If you are unsure about what you may owe for out-patient behavioral health services your insurance carrier can verify benefits, including co-pay amount, number of covered visits, etc. This should be done prior to your teen's initial visit.

Jerry is also available as an "out-of-network" provider for those carrying health insurance other than the ones listed above. However, full payment is expected at time of service. A statement receipt will be provided for your self-submission to your insurer for reimbursement.

Jerry's fees are the same for all clients; however, the actual costs to you for his services are determined by your insurance contract. This can be discussed during the initial conversation and incorporated within the consent form at the onset of services. Extended phone consultations may be subject to a fee as agreed to at the onset of services.

Jerry should be given a reasonable notice of cancellation of an appointment that was scheduled by the teen or parent. If a cancellation notice is not provided the account may be charged a pre-determined cancellation fee.

Please call 630-715-9750 or email jerry at: [jerry.ciffone.lcsw@gmail.com](mailto:jerry.ciffone.lcsw@gmail.com) if you have any questions. Text communication is only available to established clients.